**OGUNBAYO ABAYOMI FESTUS**

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## **Profile**

Motivated and skilled IT support and front-end developer with experience in web design with over five years in IT support and proficiency in front-end development technologies like HTML, CSS, JavaScript, Bootstrap, Tailwind CSS and React (basics), I bring both technical expertise and a user-focused design approach. Passionate about creating responsive, engaging websites and providing effective technical solutions, I am now seeking opportunities where I can contribute my skills to drive seamless user experiences and support digital growth.

## Education

* Federal University of Agriculture, Abeokuta (FUNAAB).
* Graduated in 2023.
* Degree: B.Sc. in Physics (CGPA: 3.0)
* Relevant Course Work: Computer Science Fundamentals, Data Structures, Web Development, Database Management, Classical Mechanics, Electromagnetism

## Experience

### IT Support Specialist

* Company: Murphylog Global Concept (2019 to date )
* Provided high-quality technical support, maintaining a high user satisfaction rate.
* Improved resolution times by 40% through effective troubleshooting methods.
* Conducted training sessions that reduced repetitive issues by 30%.

### Intern Web Designer

* Company: HiiT Plc (2023 to 2024).
* Assisted in designing user-friendly websites using HTML, CSS, Tailwind CSS, Bootstrap, Basic (JavaScript and React).
* Collaborated with senior developers on responsive design features.
* Gained hands-on experience in troubleshooting and optimizing web applications.

## Skills

### Front-End Development Skills

* HTML, CSS, Bootstrap, Tailwind CSS
* Responsive Web Design
* Basic JavaScript, React JS

### IT Support Skills

* Technical Support and Troubleshooting
* System Maintenance
* User Training and Support
* Documentation and Report Generation

## Projects

* Portfolio Website: Created a responsive personal portfolio website to showcase front-end projects, using HTML, CSS, and JavaScript.

## Interests

* IT Support, Web Design, Reading Technology Blogs, Travelling.

## References

Available upon request.